

Domain Renewal Notice

This document has been prepared in accordance with ICANN's Expired Registration Recovery Policy (ERRP) rules to explain how Domain Name API will notify you before and after the expiration of the domain names registered under its service.

This applies to all ICANN-compliant gTLD domain names (.com, .net, .org, etc.) registered with **Atakonline Domain Hosting Internet and Information Technologies LTD** ("Domain Name API"). The renewal and restoration processes for certain country code top-level domains (ccTLDs) may differ based on the rules of the relevant registry authority.

1. Renewal Notification Schedule

As per ERRP requirements, Domain Name API will send you email notifications before and after your domain's registration period expires, according to the following schedule:

- **First Renewal Notification**

Sent approximately **30 days (26-35 days)** before the domain expiration date to the registered domain owner's contact email address.

- **Second Renewal Notification**

Sent approximately **5 days (4-10 days)** before the domain expiration date.

- **Third (Expiration) Notification**

Sent shortly after the domain's expiration, within **5 days**, informing you that your domain has expired and, if applicable, outlining available restoration options.

These notifications comply with ICANN ERRP requirements and serve as reminders for domain renewal. However, you are ultimately responsible for ensuring that your domain is renewed in a timely manner.

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2. Notification Channels and Keeping Your Contact Information Updated

Notifications are typically sent to:

- The registrant email address listed in your Domain Name API customer account.
- Where applicable and feasible, to other communication channels provided by you (e.g., SMS, in-panel notifications, etc.).

You are responsible for keeping all your contact information (especially your email address) accurate and up-to-date.

Domain Name API cannot be held responsible for failure to receive notifications due to incorrect, invalid, or inactive email addresses.



3. Expired Domain Status and Restoration

- You can renew your domain before it expires through your customer panel.
- For certain extensions, even after the expiration date, the following options may be available for a limited time:
 - **Grace period** for normal renewal.
 - Afterwards, **redemption/restore** (recovery with additional fees) options may be available.

The availability of:

- Renewal after expiration,
 - Grace/redemption period duration,
 - Restoration (restore) fees
- varies depending on the domain extension and the related registry authority. For detailed information, it is recommended to review the ERRP / RNAP documents published by ICANN and the extension-specific agreements and pricing information provided by Domain Name API.
- Under no circumstances, and provided that the required technical and legal infrastructure set by ICANN and registry operators is in place, Domain Name API cannot be held responsible for any financial or reputational damage caused by failure to extend or renew your domain in time, or missing the renewal deadline.

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4. Recommendations for Resellers

As Domain Name API, we particularly recommend that you:

- Prefer **longer registration and renewal periods** (e.g., 3-5 years) for domains representing your corporate identity, brand, or critical projects.
 - Regularly check your domain expiry dates through your reseller panel.
 - Complete renewal procedures well in advance of the expiration date, within a secure time frame.
- By doing so, you can minimize the risks related to both technical and legal delays.

