

SSL Certificate Service Agreement

1. Introduction

This SSL Certificate Service Agreement (“Agreement”) sets forth the terms and conditions regarding the use of SSL Certificates (“Certificates”) and related services (“Services”) offered by Domain Name API. This Agreement governs the relationship between the user (“User”) of the SSL Certificate Services and Atakonline Domain Hosting Internet and Information Technologies Ltd. (“Domain Name API”). Domain Name API and the User may be referred to individually as “Party” and collectively as “Parties”. This Agreement becomes effective when accepted by the User either electronically or in writing.

This Agreement applies in addition to any other policies and terms of use published by Domain Name API and should be read in conjunction with Domain Name API’s Terms of Use.

By using the Services, the User acknowledges and agrees that they have read, understood, and accepted the entire Agreement and are bound by all its terms and conditions.

Domain Name API reserves the right to modify this Agreement at any time. The updated version will be posted on the website, and the User will be deemed notified. Continued use of the Services after thirty days of such changes constitutes acceptance of the updated Agreement.

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This Agreement is binding on the successors and authorized assignees of both parties.

2. Services and Definitions

2.1. Definitions

SSL Services provided by Domain Name API encompass the procurement and billing of SSL Certificates issued by certificate authorities.

SSL Certificate

A digital document used to authenticate the identity of a website or domain and to encrypt data communication.

Certificate Authority (CA)

An organization authorized to issue, verify, suspend, or revoke SSL Certificates. Some of the Certificate Authorities provided by Domain Name API may include Sectigo, Comodo, DigiCert, GeoTrust, Thawte, and other similar providers.

Certificate Application

The application made by the User to a certificate authority to generate a certificate.



2.2. Services Provided

The User can:

- Order an SSL Certificate via Domain Name API,
- Renew an SSL Certificate,
- Request changes to an SSL Certificate.

2.3. Third-Party Certificate Authorities

SSL Certificates provided via Domain Name API are third-party services offered by certificate authorities. Domain Name API is not a certificate authority and cannot be held responsible for processes such as application verification, certificate issuance, rejection, or revocation.

2.4. Service Delivery

After the User completes the order, the certificate authority evaluates the application. If approved, the User will be notified by the certificate authority or Domain Name API.

Certificate validation processes are entirely the responsibility of the certificate authority, and Domain Name API does not intervene or assume any responsibility.

The User is obligated to complete all necessary actions for certificate verification and installation.

Domain Name API may share necessary information with the certificate authority to provide the service.

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2.5. Use of Private Key

The User must possess a private key for the certificate. The private key can be created by the User or, if requested, generated by Domain Name API.

2.6. Service Availability

Domain Name API does not guarantee the issuance, validation, or revocation of certificates. These processes are determined and managed by the certificate authority.

3. User Obligations

The User agrees to the following responsibilities:

- Maintain an accurate and up-to-date email address,
- Update all certificate-related information accurately,
- Provide the information and access requested by Domain Name API,
- Not use the Services for illegal activities,
- Keep track of the certificate's validity and expiration date,



- Comply with the rules and regulations of the certificate authorities.

The User agrees to comply with all local and international laws and regulations.

The User cannot engage in any behavior prohibited under Domain Name API's Terms of Use.

The rights and obligations under this Agreement cannot be transferred without written permission from Domain Name API.

4. Billing and Payment

All payments are made in accordance with Domain Name API's Billing Policy.

The certificate fee is non-refundable, even if the certificate expires within twelve months of the domain name purchase. It is the User's responsibility if the certificate becomes invalid due to the domain's usage being discontinued.

5. Renewal and Expiry

Domain Name API may notify the User of certificate renewal fees when necessary.

If the User fails to pay the renewal fee on time, the certificate will be canceled or become inactive.

6. Termination of the Agreement

Upon termination of the Agreement, the User:

- Must stop using the Services,
- Is required to pay all outstanding fees.

7. Limitation of Liability

Domain Name API shall not be held responsible for any direct, indirect, special, incidental, punitive, or consequential damages. Domain Name API's total liability is limited to the total certificate fees paid by the User.

Domain Name API is not responsible for the User not receiving notifications due to incorrect contact information.

8. Indemnification

The User agrees to indemnify and hold harmless Domain Name API from any damages, claims, expenses, and penalties arising from:

- Violation of this Agreement,
- False or misleading statements,
- Fraud or gross negligence,



- Payment disputes or chargebacks,
- Usage in violation of legal regulations.

The User agrees not to make any claims for compensation against Domain Name API.

9. Entirety of the Agreement

This Agreement supersedes any prior verbal or written agreements regarding SSL Services.

10. Waiver and Disclaimer

No waiver will be valid unless approved in writing by Domain Name API.

Domain Name API provides the Services as-is and does not offer any commercial warranty or guarantees of suitability for a particular purpose.

Domain Name API is not liable for any delays or disruptions caused by force majeure events.

